



Policies & Terms of Agreement

ORDER MINIMUMS

Belle Impressions requires a per item minimum of 50 for most items. Day Of stationery (programs, table numbers, menus, etc) require a minimum order of 10.

FEES

1 Hour In-Person Consultation

Chilliwack area only. \$50

Rush Fees

Rush fees will vary and will be determined by the details of the order. Not all rush order requests can be accommodated. We do not take rush orders for custom work.

Extra Revisions

Packages & item pricing includes 3 rounds of revisions. Should you require more, it is \$15 per revision. A completely new design (starting over) is \$100 - \$250 depending on the scope and complexity of the design.

PROOFS

Digital proofing is provided via email. At this time Belle Impressions does not provide or sell samples or physical proofs. Any samples can be viewed during consultation.

ARTWORK

All artwork is licensed to Belle Impressions. Reproduction is prohibited unless written authorization is given.

RETURNS AND EXCHANGES

Due to the custom nature of each item, no returns will be accepted.

CANCELLATIONS

All payments are non-refundable. **When a design request is made for a specific item (eg. save-the-dates, invitation, tags), it is our understanding that quantities of that item will be ordered.** Reduction in quantities or removal of item lines that require design are not permitted once the deposit is paid.

SHIPPING

In the event that an act of God interrupts the shipping service, Belle Impressions is NOT responsible for this or shipments that are lost, stolen, and/or damaged during the shipping process. Please know that Belle Impressions takes all precautionary steps possible to avoid any shipping issues, but will not be held responsible for errors, delays, or damage during shipping.

FINAL PROOF APPROVAL

Orders will not be printed without your final approval. When your digital proof is provided to you, specific instructions will be included to ensure you can approve your proof in the proper manner. Belle Impressions is not responsible for any mistakes found after the printing process. You are fully responsible finding and reporting any incorrect text to Belle Impressions before production begins. Be sure to proof your text carefully before submitting your final approval. Please remember we cannot offer any refunds on proofs you have approved. If you make a request to pause printing of your order Belle Impressions does not guarantee this is possible. If you gave FINAL APPROVAL your order may already be in production. Any changes made after your final approval will be subject to extra charges. Once a final proof is approved it will take 2-4 weeks for your order to be completed, depending on the quantity and amount of detail on each item. Please remember our stationery is assembled by hand and not mass produced. Turnaround time can vary based on the time of year so please inquire. Exceptions are possible but please inquire if you desire your order to be expedited.

REQUESTS TO DELAY PRODUCTION

If a need should arise to delay production of an order, after final proof approval, the option to delay production may not be possible. Requests to delay production will be handled by Belle Impressions in a case by case manor.

RECEIVING YOUR STATIONERY

It is highly recommended that client does a complete inventory of the order IMMEDIATELY upon delivery. Should an issue be found with an order, it is the client's responsibility to contact Belle Impressions within two days of delivery date with questions or concerns. The client recognizes that slight variability between each piece is to be expected, as each piece is hand crafted and not mass produced.

AGREEMENT TO THE TERMS

By paying the design fee, you agree to the terms set forth above.

Stay In Touch

