



Frequently Asked Questions

Questions About Our Services

What do your invitations cost?

For completely custom, highly personalized invitation suites, the starting price is \$9.00 per set. This includes:

Flat Card Invite
Flat card RSVP
1 a la carte item

Starting prices include custom design, 3 rounds of revisions, digital CMYK printing on matte card stock, and full assembly.

We have invitation packages and a la carte add ons and upgrades for your convenience.

Do you accept rush orders?

We can not accommodate rush orders on custom invitation sets. Please allow 8 weeks from initial contact to shipment of finished product. Rush is possible on orders where an existing design is personalized (names and dates changed only). Rush fees will apply.

Do you charge any other fees?

1 hr Consultation \$50

In-person consultations are conducted in Chilliwack, British Columbia at the offices of the Fraser Valley Wedding Collective, of which Belle Impressions is a proud member. This fee is reimbursed along with your final payment, should you choose to hire Belle impressions to create your stationery. Should you choose not to move forward with invitations after our consultation, the fee is forfeit.

Rush Fees

Rush fees will vary and will be determined by the details of the order. Not all rush order requests can be accommodated. We do not take rush orders for custom work.

Extra Revisions

Packages & item pricing includes 3 rounds of revisions. Should you require more, it is \$15 per revision. A completely new design (starting over) is \$100 - \$250 depending on the scope and complexity of the design.

Can you make me a physical sample of what I want so I can see if I like your work before hiring you?

Belle Impressions does not make or offer physical mockups. The best way for you to see the quality of the materials used would be to book a consultation. There you can view samples, swatches, etc so you can see and feel the quality of the products in person.

Can you make this invitation I saw online?

Although pictures, fabric swatches, and other forms of inspiration are absolutely welcome, Belle Impressions does not copy the work of other invitation designers. We will design invitations that are just for you!

Do you offer other types of printing?

Yes! Belle Impressions offers a wide range of printing styles in addition to Digital CMYK (flat printing). We offer Digital White (opaque white ink on dark card stock), Thermography (raised ink), Screen Print, Letterpress, Blind Emboss, Blind Deboss, Digital Metallic Gold and Silver, and Foil Stamp.

Do you have a quantity minimum?

Yes. The minimum quantity is 50 sets. From there increments of 5 are available. Not applicable to "Day of" stationery such as table numbers or signs where a smaller amount is needed.

Do you have an order minimum?

No, but Belle Impressions clients typically spend upwards of \$500 on their invitations.

Can I reduce my quantity later if I need to?

A reduction in quantity is permissible (not below 50) only before your 50% deposit has been made. Afterwards, increases in quantity are allowed but not decreases.

My budget has changed. Can I remove some items or downgrade my package?

Once you have paid your 50% deposit, design process has begun and materials ordered. Removal of pieces that require a design/printing is not permitted after this point (Eg. RSVP, Information Inserts, Monogram tags, etc.). Removal of other items such as extra backing layers, belly bands, ribbon, or envelope liners is permissible with a 30% restocking fee.

Do you have an online shop?

Not at this time.

Questions About Wedding Timelines and Etiquette

When should I contact Belle Impressions to begin the design of my invitations?

Belle Impressions requires a minimum of 8 weeks from consultation to shipping/pickup for custom orders. A minimum of 4 weeks is required for current design/semi custom orders.

When should I send out invitations?

Invitations should be sent out about 2 months before your wedding date. If you are planning a destination wedding, or inviting out-of-town guests, Save the Dates are a perfect way to let invitees know the date of your wedding, even if all the details have not yet been finalized, so that travel arrangements can be made.

When should I send out Save the Dates?

Save the Dates are generally meant for your out-of-town guests, as a courtesy to let them know when your date is, so that they can book travel arrangements. These are generally sent out 6-12 months before your wedding.

How should I choose an RSVP Deadline?

We always recommend padding the date that your venue and caterers need to know your final numbers by, by an extra week. This is typically 1 month to 6 weeks before your date. In some cases, like some destination weddings, we may recommend a longer RSVP date.

Do I need to put my/my fiancé(e)s parents names on the invitation?

Etiquette dictates that the names of the parents who are contributing financially to the wedding have their names included. If just you and your fiancée are paying, it is not necessary to include parents names, although you may still include them if that is your desire.

Where do we include information about our wedding website?

If you have a wedding website, the link should be included either on your save-the-date, or with the formal invitations as an insert (a small card that informs guests they can find more details online). It is not considered good etiquette to put the website link on the main part of the invitation.

Should we include our registry info on our invitations or save-the-dates?

To be perfectly honest, no. Including registry info on the wedding invitations or save-the-dates is still considered impolite because it can come off as though you're asking for gifts. Go ahead and put your registry info directly on your wedding website if you have one. You can also tell your wedding party, parents and close friends where you're registered, and let them fill guests in. If you insist on including info regarding registry or monetary gifts, it should be included as a separate insert and never on the main invite.

How do we politely indicate an "adults only" wedding?

Addressing your invitations specifically to each guest by name and not "and guest" should indicate to the invitee that the invite is meant only for those mentioned. Another way is to word the RSVP as "We have reserved _____ number of seats for you". This is helpful in not only indicating no children, but also if you are not including a "plus one" with the invite.

How do we let guests know our dress code?

The easiest way to get your point across is to include a dress code in the lower right-hand corner of the invite or on a reception card. "Black tie," "cocktail attire" or "casual attire" are all acceptable. Your invitation design will also clue guests in. An ultra-formal, traditional invite with letterpress and digital calligraphy will give guests a hint to the formal nature of the event, whereas a square invite with a playful font and bright colours would fit a much more casual style.